



# DIB Bank Kenya

A subsidiary of Dubai Islamic Bank PJSC

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## **DIB CONNECT ACCOUNT INQUIRIES** User Manual

<https://onlinebanking.dibkenya.co.ke>

For any queries, please contact the Bank through:

**Telephone: 0709 913000 / 020 5131300**

**Email: [contactus@dibkenya.co.ke](mailto:contactus@dibkenya.co.ke)**



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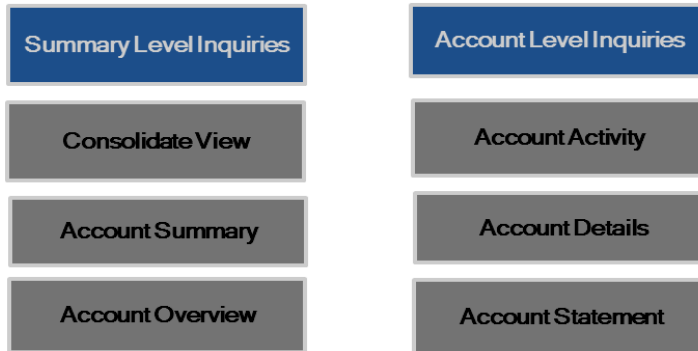


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### INTRODUCTION

Account inquiries module has following transactions:



The Inquiries module also has the facility to view and download account information, balances, and history of transactions done through any account.

### SUMMARY LEVEL INQUIRIES

#### Consolidated Position View

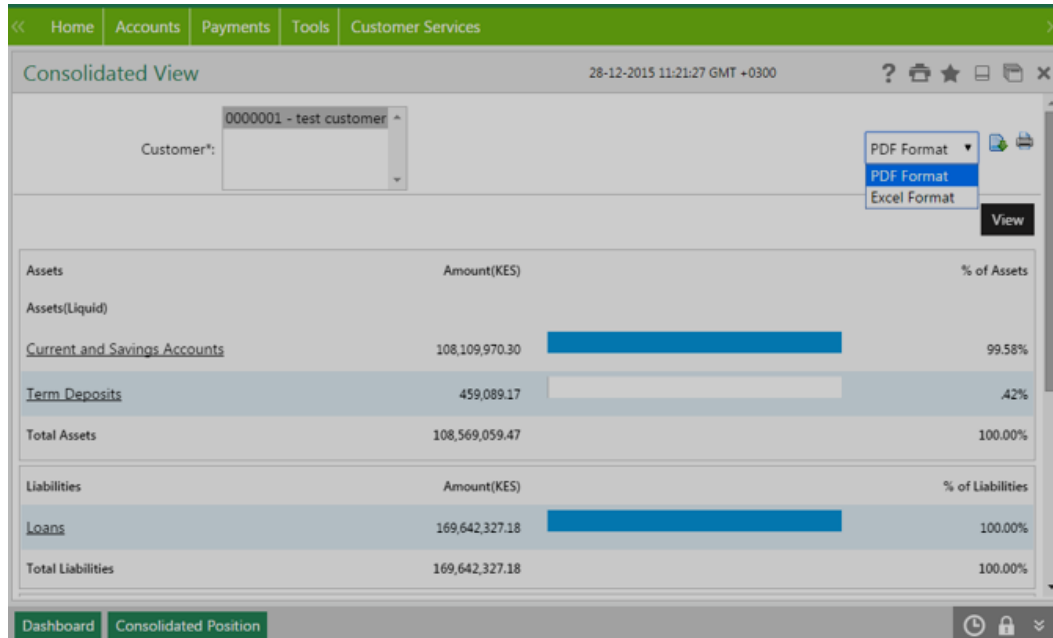
- ❖ Allows user to view the consolidated financial position of the user with the bank.
- ❖ Provision to select one or multiple customer id's, to view consolidated financial position of selected customer IDs.
- ❖ Consolidate view screen is bifurcated between Assets, Liabilities and Trade Finance.
- ❖ Assets are further divided into Liquid assets and Financial Instruments.



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## Consolidated Position View



## Account Overview

The Account Overview screen lists deposit products which includes cash or assets overview while loan products that includes Liability Overview.

It has currency wise grouping of Deposits and Loans and the facility to print and download

## Account Overview

The screenshot shows the 'Account Overview' interface, divided into 'Asset Overview' and 'Liability Overview' sections.

Currency	Product Name	Available Balance	Total Available Balance
KES	1 Month Term Deposit	150,134.66	150,134.66
	SAVING ACCOUNT	10,545,870.58	10,670,870.58
	1 Year Term Deposit	0.00	0.00
	CURRENT ACCOUNT-Corporate	29,212.25	29,212.25
	<b>Subtotal:</b>	<b>10,725,217.49</b>	<b>10,850,217.49</b>
USD	1 Year Term Deposit	3,021.56	3,021.56
	SAVING ACCOUNT	953,886.43	953,886.43
	<b>Subtotal:</b>	<b>956,907.99</b>	<b>956,907.99</b>

Currency	Product Name	Outstanding Balance
KES	Muzharaka	3,200,000.00



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**Account Overview** 28-12-2015 11:23:22 GMT +0300

Currency	Product Name	Balance	Balance
USD	1 Year Term Deposit	3,021.56	3,021.56
	SAVING ACCOUNT	953,886.43	953,886.43
	<b>Subtotal:</b>	<b>956,907.99</b>	<b>956,907.99</b>

**Liability Overview**

Currency	Product Name	Outstanding Balance
KES	Musharaka	3,200,000.00
	Murabaha Bullet Auto finance	20,000,000.00
	Ijarah-Bullet with manual DSBR	87,020,280.83
	Ijarah - Auto DSBR	58,857,378.66
	WAKALA TO MURABAHA	164,667.69
	<b>Subtotal:</b>	<b>169,242,327.18</b>

Print / Download

Dashboard Account Overview

## Account Summary

Displays summarized view of all the accounts mapped to the user

The account details are displayed for each type of accounts separately - CASA, TD and Islamic finance.

Provides facility to set nick name and favorite accounts.

## Account Summary

**Account Summary** 28-12-2015 11:18:49 GMT +0300

Overview

Account Type	Balance
Islamic Current Account & Savings Account	KES 108,109.9
Islamic Deposits	KES 459,067.17
Islamic Financing	KES 169,242,327.18
<b>Total Balance:</b>	<b>KES -61,132,356.88</b>



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## ACCOUNT LEVEL INQUIRIES

### Account Details

Account Details provides the Business user with all the details of a selected Current or Savings account.

The account details can be viewed separately for each of the accounts under the customer IDs mapped to the user.

Details includes

- Account Details
- Facilities offered to the Account
- Balances
- Others

### Account Details View

The screenshot displays the 'Account Details View' interface. At the top, it shows the account number '00008121 204008121015 TTT Bank Futura' and a 'Submit' button. The main content is divided into four sections: 'Account Details', 'Facilities', 'Balances', and 'Others'. The 'Account Details' section lists fields such as Name, Account Number, Account Relationship, Branch, Account Currency, Opening Date, Account Type, Account Status, and Product Name. The 'Facilities' section shows 'Cheque Book: Yes' and 'Overdraft Allowed: No'. The 'Balances' section provides various balance figures, including Current Balance, Amount on Hold, Uncleared Funds, Overdraft Limit, Balance Available, Minimum Balance Required, and Net Available Balance For Withdrawal. The 'Others' section shows the 'ATM Daily Withdrawal Limit: 0.00' and a 'Click here to call' button. A vertical toolbar on the right side of the 'Balances' section contains icons for back, help, search, and refresh.

Account Details	
Name: Nidhi	Opening Date: 24-11-2015
Account Number: 204008121015	Account Type: Current and Savings
Account Relationship: Single	Account Status: Account Enabled
Branch: TTT Bank Futura [204]	Product Name: SAVINGS ACCOUNT STAFF
Account Currency: GBP	

Facilities	
Cheque Book: Yes	Overdraft Allowed: No

Balances	
Current Balance: 14,329,527.03	
Amount on Hold: 0.00	
Uncleared Funds: 0.00	
Overdraft Limit: 0.00	
Balance Available: 14,329,527.03	
Minimum Balance Required: 0.00	
Net Available Balance For Withdrawal: 14,329,527.03	

Others	
ATM Daily Withdrawal Limit: 0.00	



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## Account Activity

Account Activity supports view and download of the transaction history/account activity for any account under the customer IDs mapped to the user.

Statement download formats supported are:

- CSV (Excel) Format
- PDF Format
- QIF Format (Quicken Interchange Format (QIF) is an open specification for reading and writing financial data to media)
- MT- 940

## Account Activity

**Account Activity** 04-06-2014 14:12:52 GMT +0530

Select Account\*: test123

Search By\*: Last 'n' Transactions No of Transactions\*\*: 5

Transaction Type\*: Both Debit and Credit Transactions

From Date\*\*: To Date\*\*:

From Amount\*\*: To Amount\*\*:

Select Debit Card: All

Sort By\*: Value Date Sort Order\*: Descending

\*:Dates specified are the value dates.  
\*:Indicates mandatory field.  
\*\*:Indicates mandatory if particular option is enabled.  
Disclaimer : Closing Balance does not have future dated transactions accounted.

Submit

Account Number	Account Currency	Opening Balance	Closing Balance
001008109031	INR	1,000.000	2,000.000

Pages : ( 1 ) 1

Transaction Date	Value Date	Transaction Reference No.	Description	Debit	Credit
10-02-2013	10-02-2013	LOAN10012013	Loan Repay3	50,000.000	
10-02-2013	10-02-2013	LOAN10012013	Loan Repay2	50,000.000	
10-01-2013	10-01-2013	LOAN10012013	Loan Repay	50,000.000	
01-01-2013	01-01-2013	SAL01012013	Salary Credited		65,000.000
31-12-2012	31-12-2012	ACDEP31122012	Money Credited		350.000

Select Download Format: ---Select Download Format--- Download

## Account Statement

Account statement allows customer to view statements for selected account under customer IDs linked to the User ID.

User can view statement generated as per frequency set in account level parameters.

## CASA Inquiries - Account Details



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Account Statement 02-06-2014 12:54:15 GMT +0530 ? [print] [star] [refresh] [close]

Choice Of Account: All [dropdown]

### Current and Savings

Account Number	Description	Currency	Current Balance
<b>000000001-CUST1</b>			
test123	SAVINGS SALARY ACCOUNT	INR	1,000.000
000000001 001008109032 FCDB Branch 1	account for negative amount block	INR	660.000
000000001 001008109033 FCDB Branch 1	CURRENT ACCOUNT - Foreign Nationals	GBP	100,000.00
000000001 001008109034 FCDB Branch 1	CURRENT ACCOUNT-CORPORATE	GBP	97,650.00
000000001 001008109035 FCDB Branch 1	SAVINGS ACCOUNT STAFF	USD	59
000000001 001008109036 FCDB Branch 1	SAVINGS ACCOUNT STAFF	AUD	1,000

### Term Deposits

Account Number	Description	Currency	Current Balance
<b>000000001-CUST1</b>			
000000001 000000001ATACT FCDB Branch 1	TD WITH NORMAL TENOR AND PENALTY3	GBP	80
Td2	TD WITH NORMAL TENOR AND PENALTY4	GBP	50
000000001 005CLTD141200001 FCDB Branch 5	TD WITH NORMAL TENOR AND PENALTY	INR	50,000.000
000000001 005CLTD141200002 FCDB Branch 5	TD WITH NORMAL TENOR AND PENALTY	INR	80,000.000

### Islamic TD

Account Number	Description	Currency	Current Balance
<b>000000001-CUST1</b>			
000000001 0000001ISMACT FCDB Branch 1	Active Islamic Account Type	INR	50,000.000
000000001 0000001ISMCLS FCDB Branch 1	TD WITH NORMAL TENOR AND PENALTY	INR	50,000.000