



**DIB Bank Kenya**

A subsidiary of Dubai Islamic Bank PJSC

## Product Fact Sheet

### DIB Personal Current Account

The DIB Personal Current Account product provides a reliable and ethical way to bank. It is open to personal customers and provides easy access to banking.

### Product Summary

Currency	Features and Benefits	Fees and Charges
KES and Foreign Currency	<ul style="list-style-type: none"> <li>Free E statements.</li> <li>Access to Cheque Book.</li> <li>Access to Debit Card</li> <li>Free Internal Standing Orders.</li> <li>Access to Mobile banking</li> <li>Access to Internet Banking.</li> <li>Access to SMS alerts.</li> <li>Access to financing facilities.</li> <li>No minimum operating balance</li> </ul>	<ul style="list-style-type: none"> <li>Account Maintenance - KES. 300 per month (Its equivalent for FCY)</li> <li>ATM withdrawal Fee - KES 30</li> <li>Cheque book issuance - as per tariff.</li> <li>Over the counter withdrawal - KES. 200</li> <li>Other tariff charges apply.</li> </ul>

This document should be read in conjunction with the Terms and Conditions of the Product and DIB Bank Kenya Tariff Guide which is available in our branches and our website [www.dibkenya.co.ke](http://www.dibkenya.co.ke). The Bank shall be entitled to vary these Conditions from time to time. Notification of any such variation shall be given to you either in writing or by publication thereof by such means as the Bank may select and a variation so effected shall be binding to you.

### Complaint Procedure

Should you have any complaint related to this product or any other product or service offered by DIB Bank Kenya, we welcome you to lodge your complaint through your relationship manager, our Contact Centre at +254 709 91300/+254 20 5131300, our email at [contactus@dibkenya.co.ke](mailto:contactus@dibkenya.co.ke) or alternatively you can visit your nearest branch.

### Acceptance

I/ We confirm that I/ We have understood all the charges related to the Bank's products. I /We confirm that the accounts will be used for legal purpose as outlined in the laws of Kenya. I/ We confirm that I/ We have been provided with a copy of the Products Facts Sheet which has been explained to me and which I have read and understood.

Name \_\_\_\_\_ Signature: \_\_\_\_\_ Date \_\_\_\_\_

Name \_\_\_\_\_ Signature: \_\_\_\_\_ Date \_\_\_\_\_