DIB Bank Kenya

A subsidiary of Dubai Islamic Bank PJSC

DIB CONNECT
ACCOUNT INQUIRIES
User Manual

https://onlinebanking.dibkenya.co.ke

For any queries, please contact the Bank through:
Telephone: 0709 913000 / 020 5131300

Email: contactus@dibkenya.co.ke

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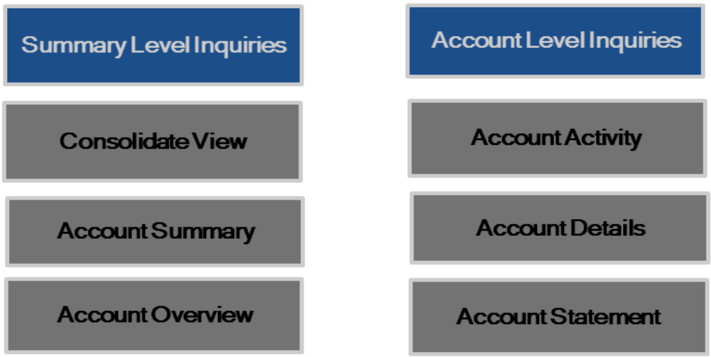
INTRODUCTION

Account inquiries module has following transactions:



The Inquiries module also has the facility to view and download account information, balances, and history of transactions done through any account.

SUMMARY LEVEL INQUIRIES

Consolidated Position View

- Allows user to view the consolidated financial position of the user with the bank.
- Provision to select one or multiple customer id's, to view consolidated financial position of selected customer IDs.
- Consolidate view screen is bifurcated between Assets, Liabilities and Trade Finance.
- Assets are further divided into Liquid assets and Financial Instruments.

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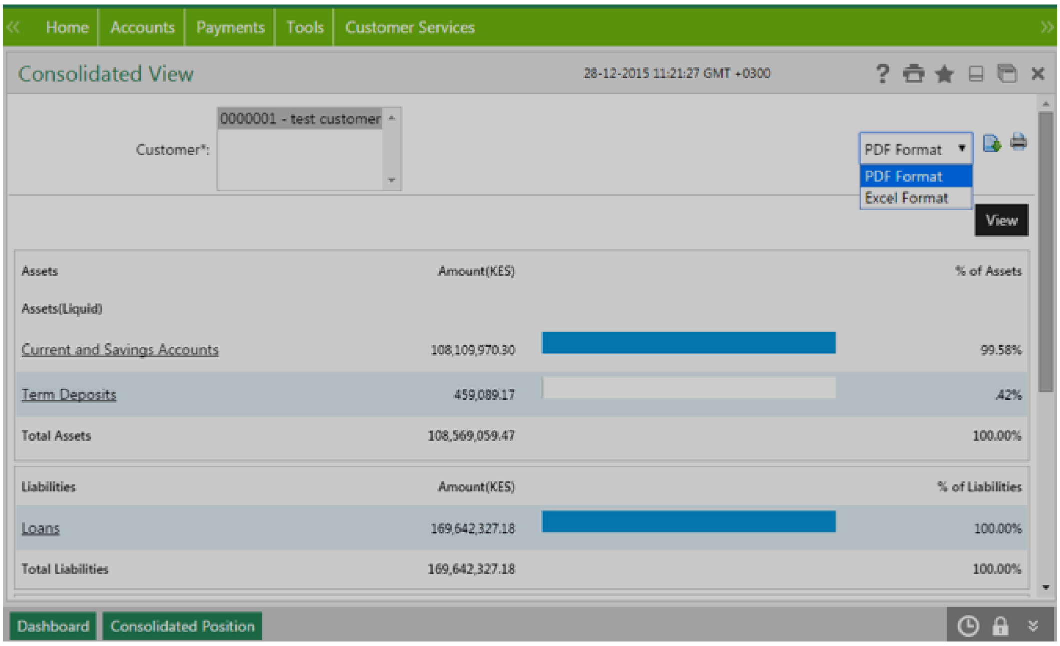
Consolidated Position View

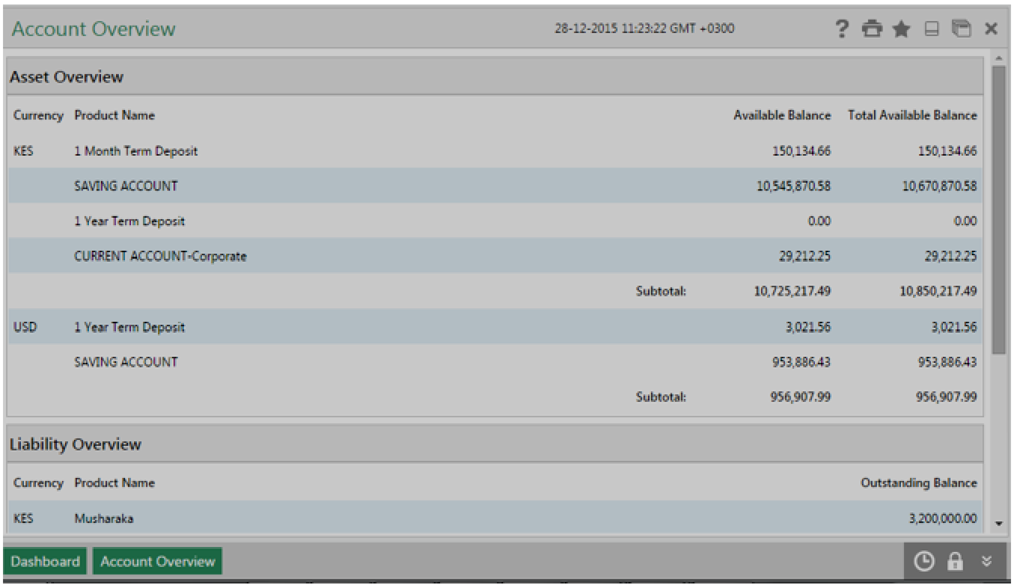


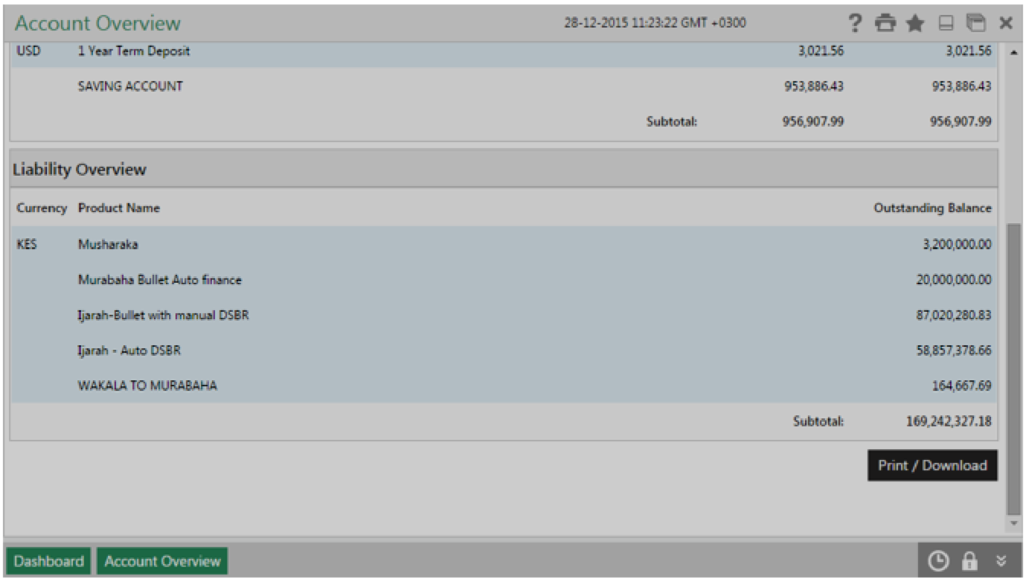
Account Overview

The Account Overview screen lists deposit products which includes cash or assets overview while loan products that includes Liability Overview.

It has currency wise grouping of Deposits and Loans and the facility to print and download

Account Overview





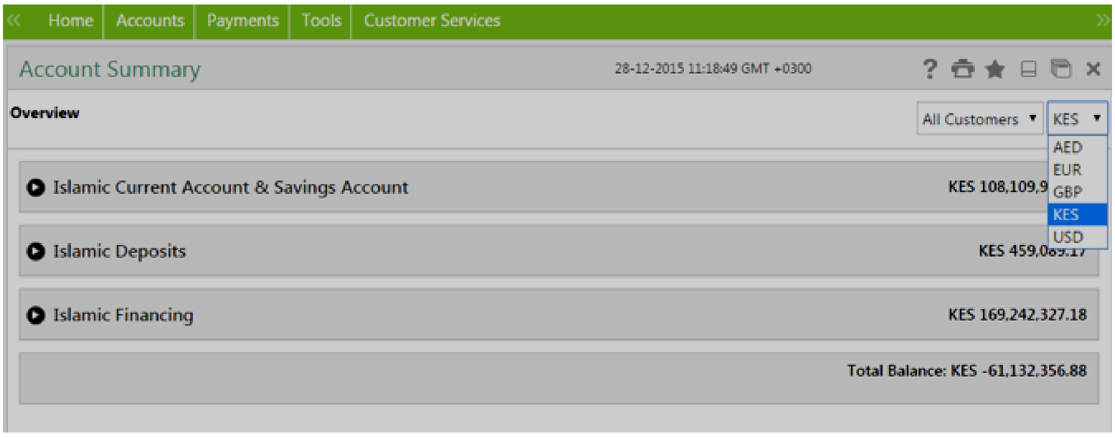
Account Summary

Displays summarized view of all the accounts mapped to the user

The account details are displayed for each type of accounts separately - CASA, TD and Islamic finance.

Provides facility to set nick name and favorite accounts.

Account Summary



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ACCOUNT LEVEL INQUIRIES

Account Details

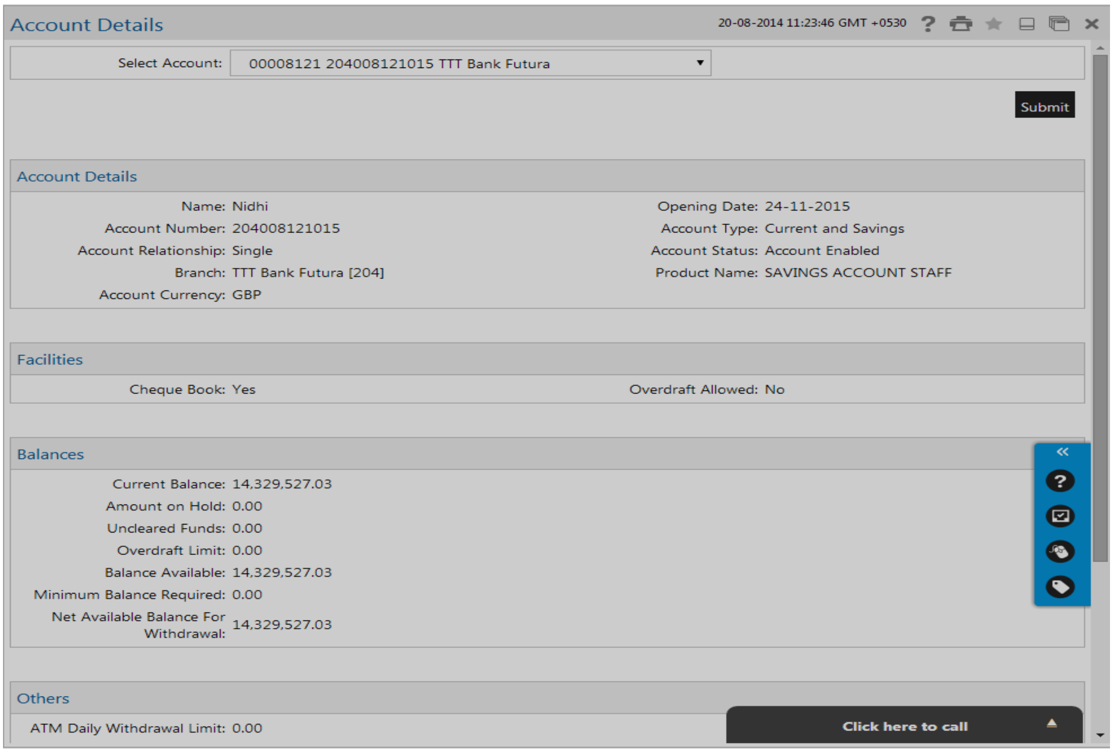
Account Details provides the Business user with all the details of a selected Current or Savings account.

The account details can be viewed separately for each of the accounts under the customer IDs mapped to the user.

Details includes

- Account Details
- Facilities offered to the Account
- Balances
- Others

Account Details View



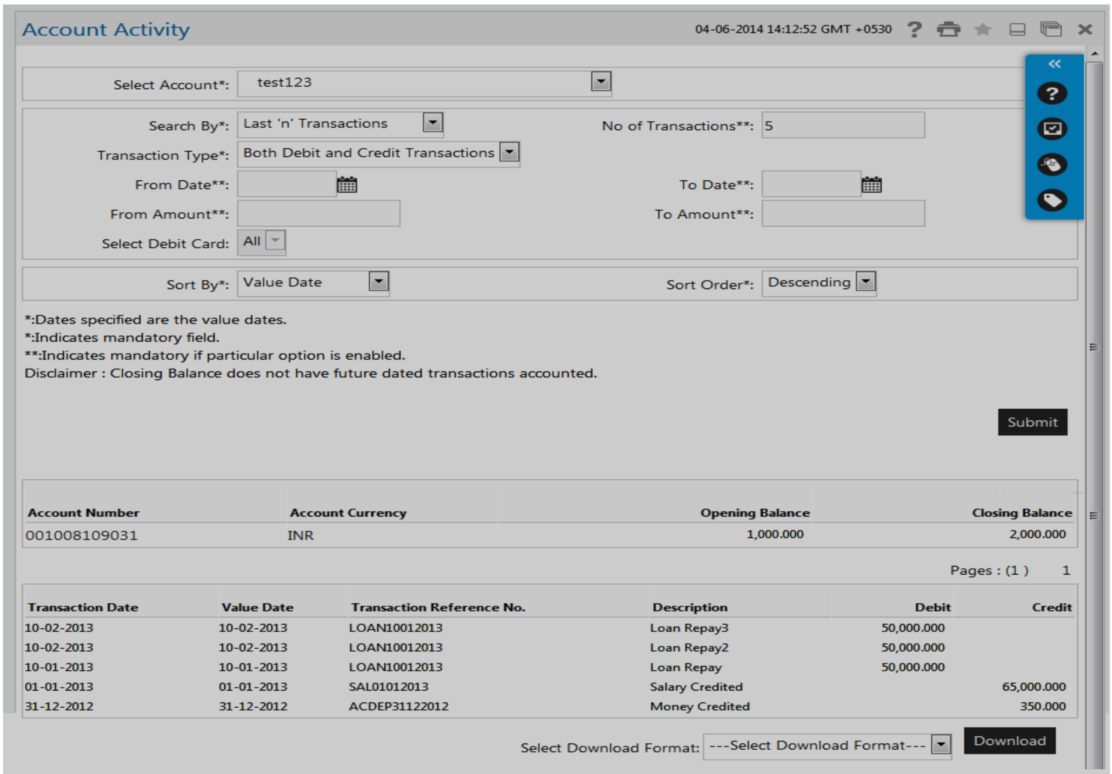
Account Activity

Account Activity supports view and download of the transaction history/account activity for any account under the customer IDs mapped to the user.

Statement download formats supported are:

- CSV (Excel) Format
- PDF Format
- QIF Format (Quicken Interchange Format (QIF) is an open specification for reading and writing financial data to media)
- MT- 940

Account Activity

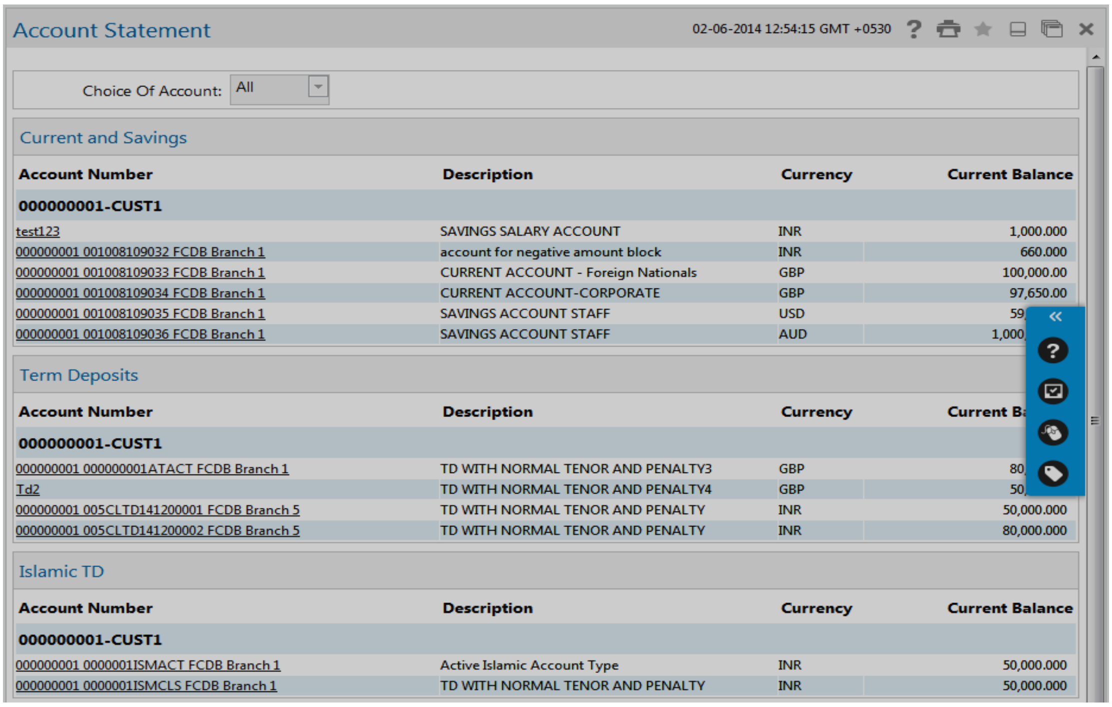


Account Statement

Account statement allows customer to view statements for selected account under customer IDs linked to the User ID.

User can view statement generated as per frequency set in account level parameters.

CASA Inquiries - Account Details



Account Statement

02-06-2014 12:54:15 GMT +0530

Choice Of Account: All

Current and Savings

Account Number	Description	Currency	Current Balance
000000001-CUST1			
test123	SAVINGS SALARY ACCOUNT	INR	1,000.000
000000001 001008109032 FCDB Branch 1	account for negative amount block	INR	660.000
000000001 001008109033 FCDB Branch 1	CURRENT ACCOUNT - Foreign Nationals	GBP	100,000.00
000000001 001008109034 FCDB Branch 1	CURRENT ACCOUNT-CORPORATE	GBP	97,650.00
000000001 001008109035 FCDB Branch 1	SAVINGS ACCOUNT STAFF	USD	59
000000001 001008109036 FCDB Branch 1	SAVINGS ACCOUNT STAFF	AUD	1,000

Term Deposits

Account Number	Description	Currency	Current B
000000001-CUST1			
000000001 000000001ATACT FCDB Branch 1	TD WITH NORMAL TENOR AND PENALTY3	GBP	80
Td2	TD WITH NORMAL TENOR AND PENALTY4	GBP	50
000000001 005CLTD141200001 FCDB Branch 5	TD WITH NORMAL TENOR AND PENALTY	INR	50,000.000
000000001 005CLTD141200002 FCDB Branch 5	TD WITH NORMAL TENOR AND PENALTY	INR	80,000.000

Islamic TD

Account Number	Description	Currency	Current Balance
000000001-CUST1			
000000001 0000001ISMACT FCDB Branch 1	Active Islamic Account Type	INR	50,000.000
000000001 0000001ISMCLS FCDB Branch 1	TD WITH NORMAL TENOR AND PENALTY	INR	50,000.000