



**DIB Bank Kenya**

A subsidiary of Dubai Islamic Bank PJSC

## Product Fact Sheet

### Sultan Current Account

Achieve that which you aspire to with the Sultan Current account. It is open to personal customers and is available in KES and foreign currency.

### Product Summary

| Currency                 | Features and Benefits   | Fees and Charges  |
|--------------------------|---|---|
| KES and Foreign Currency | <ul style="list-style-type: none"> <li>• Free E statements.</li> <li>• Access to Cheque Book.</li> <li>• Access to Sultan Gold Debit Card</li> <li>• Free Internal Standing Orders.</li> <li>• Free transaction Fee</li> <li>• Access to Mobile banking</li> <li>• Access to Internet Banking.</li> <li>• Access to SMS alerts.</li> <li>• Dedicated Relationship Manager</li> <li>• Access to Express Counters</li> <li>• Preferential financing rates.</li> </ul> | <ul style="list-style-type: none"> <li>• Account Maintenance - KES. 2,000. Free account maintenance fee for the foreign currency account.</li> <li>• ATM Withdrawals, Over the Counter Withdrawals - Free</li> <li>• Cheque book issuance - as per tariff</li> <li>• Other tariff charges apply.</li> </ul> |

This document should be read in conjunction with the Terms and Conditions of the Product and DIB Bank Kenya Tariff Guide which is available in our branches and our website [www.dibkenya.co.ke](http://www.dibkenya.co.ke). The Bank shall be entitled to vary these Conditions from time to time. Notification of any such variation shall be given to you either in writing or by publication thereof by such means as the Bank may select and a variation so effected shall be binding to you.

### Complaint Procedure

Should you have any complaint related to this product or any other product or service offered by DIB Bank Kenya, we welcome you to lodge your complaint through your relationship manager, our Contact Centre at +254 709 91300/+254 20 5131300, our email at [contactus@dibkenya.co.ke](mailto:contactus@dibkenya.co.ke) or alternatively you can visit your nearest branch.

### Acceptance

I/ We confirm that I/ We have understood all the charges related to the Bank's products. I/We confirm that the accounts will be used for legal purpose as outlined in the laws of Kenya. I/ We confirm that I/ We have been provided with a copy of the Products Facts Sheet which has been explained to me and which I have read and understood.

Name \_\_\_\_\_ Signature: \_\_\_\_\_ Date \_\_\_\_\_

Name \_\_\_\_\_ Signature: \_\_\_\_\_ Date \_\_\_\_\_